



The management of Qualitas Medical Group (“Qualitas”) refers to recent media mentions and online posts regarding a 14 month old patient who was treated at one of our clinics, YSL Bedok Clinic & Surgery on 22 November 2017. We have been in contact with the child’s parents.

The management of Qualitas would like to apologise to the family for any distress that they went through.

Qualitas has out of goodwill offered to reimburse the child’s parents for all medical bills incurred as a result of this unfortunate incident. We invite the patient to our Paediatrics unit in Singapore for further reviews.

Qualitas has assembled a team to ensure that its safety procedures are reviewed and enforced.

Qualitas’ priority is to provide quality healthcare, where the patient’s health is of utmost importance to us. We continuously strive to improve our services offered to our patients and customers at our clinics.

We want the best for our patients and are relieved to hear that the infant has since recovered. We will continue to engage with the parents and wish the patient well.